

THOMAS ITTER



ittertm@gmail.com



/in/thomas-itter



Motivated and adaptable Banking, Finance & Cybersecurity student with hands-on experience in Linux, networking, Docker, automation and self-hosted infrastructure. Strong problem-solving, customer service and communication skills gained through retail leadership and technical projects. Passionate about cybersecurity, systems administration and automation, with a proven ability to learn quickly and build practical solutions.

EDUCATION

Bachelor of Banking and Finance, Majoring in Cybersecurity

GPA: 3.50 | Monash University [FEB 2023 – NOV 2026]



MONASH
University



Studied Cybersecurity units in Kuala Lumpur for Semester 1 2024 via Global Intercampus Program, refining and adapting interpersonal and technical skills.

Certificate IV in Cybersecurity [2027]

22603VIC | Swinburne University of Technology



Certificate III in Information Technology [2026]

ICT30120 | Holmesglen Institute of Technology



ACT Year 12 Certificate [2021]

St Francis Xavier College, Canberra



St Francis
Xavier
College

TECHNICAL & ANALYTICAL SKILLS

Cybersecurity & Networking: TCP/IP, VLANs, routing, DHCP, NAT, network security, endpoint protection, Wireshark, Burp Suite, Cisco Packet Tracer, NetSpot, Linux.

Systems & Infrastructure: Linux, Raspberry Pi, Docker, Docker Compose, Portainer, Cloudflare Tunnels, DNS, remote access, self-hosted infrastructure.

Automation & Platforms: n8n, Home Assistant, MQTT, Mosquitto, AI workflows, webhooks and automation pipelines.

Embedded Systems & IoT: ESP32, Arduino, sensor integration, MQTT devices, IR control, OLED displays, hardware prototyping and serial debugging.

Data & Analytics: Microsoft Excel, Microsoft Office, financial analysis, portfolio data processing, structured data extraction, risk analysis and technical documentation.

EMPLOYMENT HISTORY

November 2023 – Present

Part-Time Retail Assistant: *Rebel Sports – Melbourne, Emporium*



Delivered customer service and sales support in a high-volume store, facilitating positive shopping experiences by collaborating effectively within a dynamic retail environment, ensuring customer satisfaction through proactive assistance and product knowledge.

November 2025 – February 2026

NAB Personal Banking Summer Intern – Bourke Street, Melbourne



Supported customer service delivery, assisting with account servicing and credit processes, conducting basic financial analysis, and collaborating with relationship managers to ensure compliance, accuracy, and high-quality client experience.

September 2023 – February 2024

Resident Leader: *Iglu – South Yarra, VIC*



Supported over 300 students with inquiries and after-hours assistance while managing administrative and operational tasks to ensure efficient front desk operations in a residential environment.

November 2022 – February 2023

Fire Reduction Operator: *Programmed Property Services – Canberra, ACT*



Delivered ACT Fire Prevention through Programmed Property Services, under a contract facilitated by Randstad labour hire, ensuring reliable maintenance for fire prevention efforts. Followed safety protocols in high-responsibility outdoor conditions.

February – June 2022

Agricultural Manager: *Howe Farming Enterprises Pty Ltd – Far North QLD*



Managed irrigation and fertigation systems on the home farm, optimizing banana yields & operating cherry picker machinery during the avocado harvest. Developed technical problem-solving in a high-pressure, operational context.

CERTIFICATIONS

CPR & First Aid | Construction White Card | Working with Children Check

SPORTING ACHIEVEMENTS



2025: Asian Championships Best Player & Grand Final Winner

2024: Best and Fairest award for Malaysian Warriors
& All Asian team nomination

2021: AFL Canberra League runner up best and fairest

2020: Belconnen Magpies most consistent award

2019: Belconnen Magpies best and fairest award
& Belconnen Magpies premiership

2x National representative for ACT AFL

LEADERSHIP & VOLUNTEERING

- **AIS Monash Student Leader (Peer Mentor):** Assisting students with their transition to university and with their commitments to studies.
- **Assistant Coach, U18s AFL Belconnen:** Provided training support and assisted in running structured training sessions, contributing to the development of team performance and player skills
- **Volunteer, ACT Playgroups Association:** Designed and facilitated entertaining play activities and supervising children 3-5 years old, assisting childhood development.
- **Volunteer, Vinnies Belconnen:** Efficiently sorted and packed clothing donations, contributing to the organization's mission to support the local community.
- **Senior Sports Coaching Achievement Certificate:** Coached a youth team in the Canberra AFL competition, enhancing skills and teamwork for 12-year-old participants.

REFEREES

AVAILABLE ON REQUEST